

Sustainability Policy Statement (CSR)

Focus to create relevant impact (mission and strategy)

Our ambition is to run a financially healthy business by putting our collective intelligence into practice with clients and partners to have a positive impact on people, our living environment and the economy. We drive inclusive sustainable development with our clients in areas that we master and can actively influence. Our purpose is to 'Enhance Society Together'. This is also reflected in our company strategy and how we use innovations, technology and digitisation.

Our engineers, consultants and project managers have a vast knowledge of the physical and social environment and local governance. It is through the 'marriage' of these skills with technology new ideas emerge. The Internet of Things provides us with a wealth of data that enable us to create insight, overview and predictions that can help enhancing society. Our faster, more crowded and interconnected world needs innovative solutions that help people, businesses and governments to take the right decisions that help the world move forward – sustainably. We use our 4 Questions for sustainable growth to connect and align with our clients. We focus our impact in areas that we master and can actively influence to contribute to a relevant selection of UN Sustainable Development Goals (SDGs). Our ambition is to leverage our Products & Services (global leading services, premium export services, technology and innovations) and our own Operations to contribute to inclusive sustainable development with our clients and partners.

Products & Services - Our biggest contribution to inclusive sustainable development comes from integrating new ideas, technology, innovations and sustainability into our products and services. More and more, we connect the digital with the real world. Working together with our clients and partners, we use data and algorithms to translate insights into foresights. Combined with our expertise we can help our clients to define, solve or even prevent problems. Together with our clients we adapt and learn from latest technologies to grow our societal intelligence. We invest in our people, innovation and technologies to efficiently integrate sustainability into our (engineering) assignments. In addition, if and when required or possible, we actively contribute to enhancing the communities who live and work in the surroundings of our project locations. We aspire to contribute to the following SDGs in our projects, in no particular order of importance;



Operations – Sustainable and efficient management of our operation reduces risks and helps to ensure long term continuity of our business. Together with our partners, we aspire to contribute to the following SDGs, in no particular order of importance;



Good Jobs and Economic Growth - We operate in a variety of cultural, social and business environments. We fundamentally believe that society can only be served when all stakeholders act ethically and adhere to the 10 principles of the UN Global Compact. These principles are embedded in our daily business through our Code of Business Principles. We act ethically and with transparency in our business dealings, respecting the customs and laws of our working environments. Our commitment to decent behaviour and integrity is an integral part of our culture, rooted in our vision, mission and core values. This is communicated through our Global Code of Business Principles which, together with our Integrity Management System and Compliance Program, defines and assures our code of conduct. We have a **zero tolerance for non-compliance** with our code. This is the only way we can create inclusive sustainable development and contribute to SDG8 (Good Jobs and Economic Growth).

Quality Education - People are at the heart of our business. As a company, we will grow and drive innovative sustainable development if people grow. Every person is a source of inspiration and innovation. The foundation for people's development starts with quality education, recognising, feeding and nurturing talent. That is why we strive to add value to communities through education, knowledge sharing and capability building. We refer to this as Connected Mindpower. Our sponsorship policy and community engagement contributes to quality education (SDG4) in the area of engineering, technology and innovation.

Climate Action - Reducing our carbon footprint is something we see as a no-brainer in our operations. As part of our contribution to SDG13 (Climate Action), we are reducing our Carbon footprint by focussing on sustainable offices and our procurement, ICT and travel policies. We aim to compensate our footprint by investing in local CO2-reducing measures and increase efficiency, whilst also adding value to employees and to society. Reducing carbon footprint is also embedded in our products & services.

Partnerships - Last but not least, as a company, working with and for a wide variety of stakeholders, such as Governments, Multinationals, SME's, Knowledge Institutes, NGO's, and more, working in partnership is the only way to create positive impact. Our Partnership (SDG17) strategy is to focus on influencing Policy Frameworks and cross-Industry Transformation.

Making our contribution relevant and actionable

To embed Enhancing Society Together, our contribution to inclusive sustainable development, in our daily practice, we use 4 Questions. These questions guide our conversations to determine our added value for society, be in our own operations or in projects:



1. Does the output meet the requirements of most stakeholders involved?
2. Does the output serve added value for the client and society as a whole?
3. Is the result lasting, thus is it future proof?
4. Can we meet the client's demand while minimising the use of natural resources and energy?

We actively encourage our clients, partners, stakeholders and employees in identifying how we can co-create inclusive sustainable development and measure progress.

Enhancing Society Together is our business

As engineers, consultants and project managers we are curious. Curiosity is what makes our hearts beat and brains storm. We are eager to co-create and benefit from the latest technology in order to grow our collective societal intelligence. We put this intelligence into practice to have a positive impact on people, the economy and the environment. As innovators, being smart with resources and digital technology, we challenge the status quo, ask questions, listen and unlock the power of individuals and partnerships. We take pride in sharing, connecting and applying our expertise to explore and define new risen problems and co-create sustainable solutions with and for our clients.

Our purpose is to enhance society together.

1 February 2018

A handwritten signature in black ink, appearing to read 'Erik Oostwegel'.

Erik Oostwegel
CEO