

2017 Statement of continued support

"Let's create a future to be proud of". As Royal HaskoningDHV we consider this to be fundamental to the services we deliver to our clients and to connect, inspire, energise and engage our teams.

Our world is changing rapidly. As the world becomes even more crowded and connected and the requirements of the users of our solutions change even faster we need curious mind-sets. Continuous new thinking and acting is needed from businesses, governments and science. Innovating, co-creating and open collaboration with other parties are key success factors to show leadership in sustainable development and to improve global living standards.

Collectively, we will have the ability to define the real problems and challenges and can we benefit to outof-the-box solutions and ways of working to design relevant value adding solutions.

We include corporate responsibility and business integrity as an integral part of our activities: we serve our clients in making steps forwards with practical solutions, we 'walk the talk' by reducing the footprint of our operations, and we inspire youngsters and school children to engage the challenges of the future, sustainable development and technology.

We are able to further increase our contribution to clients and society: Enhancing society together.

Our policies and Global Code of Business Principles incorporate and support the ten principles of UN Global Compact. This is also reflected in our CR policy, integrity management system and our HR policies and practices.

Our annual report 2017 is an integrated report that summarises our achievements in 2017 (https://www.royalhaskoningdhv.com/en-gb/annual-report-2017). The report includes a *CR Statement*, in which we elaborate on the steps we have taken, the performance and results of 2017 and the ambitions for the future. It confirms our commitment to the UN Global Compact.

For more information and examples we invite readers to visit our website, www.royalhaskoningdhv.com, and view our news, annual reports and policies. We are always interested in your feedback. Please contact us on info.cr@rhdhv.com.

Erik Oostwegel CEO Royal HaskoningDHV

Amersfoort, 24 May 2018



Company Profile

Royal HaskoningDHV has been connecting people for over 135 years. Together, through our expertise and passion, we have helped contribute to a better society and improved people's lives with work underpinned by our sustainable values and goals.

We are an independent, international engineering and project management consultancy leading the way in sustainable development and innovation.

Our ambition is to run a financially healthy business by putting our collective intelligence into practice with clients and partners to have a positive impact on people, our living environment and the economy.

We are commercial savvy engineers, project managers and consultants who design smart cities, airports, ports, buildings and more; making them more environmental friendly and healthier. We reinvent industries through co-creation, for example clean energy and fresh water. We use smart data and we digitise information flows and models connecting the digital world with the physical world we live in. We drive inclusive sustainable development with our clients in areas that we master and can actively influence. Our purpose is to *Enhance Society Together*.

6,000 colleagues, working from around 100 permanent offices in more than 30 countries on projects in some 150 countries, are committed to our purpose to enhance society together.

We are eager to co-create and benefit from the latest technology in order to grow our collective societal intelligence. We put this intelligence into practice to have a positive impact on people, the economy and the environment. As innovators, being smart with resources and digital technology, we challenge the status quo, ask questions,

Connecting lives is our history and our future. We are connected through a passion to work on projects that matter and to engineer solutions for our clients that go beyond the original brief. We are connected through work that is enhancing society, contributing to a more sustainable future for our children and our children's children.

Erik Oostwegel: "Key for me is to focus our impact in areas that we master and actively influence and, through that impact, contribute to particular UN Sustainable Development Goals. This is because the SDGs address the world's most pressing issues and explicitly call on businesses to contribute with other stakeholders, which is exactly what we mean by Enhancing Society Together. Our biggest contribution to inclusive sustainable development comes from integrating new ideas, innovations, technology and sustainability into our projects. Our focus is where we can actually make a difference, connecting products and services central to our Strong22 strategy to particular SDGs where we have scalable solutions which create impact. To remain successful, we also need to be relevant in today's and tomorrow's world. It is in our DNA to constantly look for ways to do things better and more sustainably. We are committed to finding solutions that last far beyond our own generation."



Communications on progress 2017 – UN Global Compact Principles (from 1-1-2017 to 31-12-2017)

	Papart on 2017	Croop references
Carlo Balli	Report on 2017	Cross references*
GENERAL	The UN Global Compact principles are included in our CR and Integrity policies and management systems, and in our	Link: www.royalhaskoningdhv.com:
	Global Code of Business Principles.	- Global Code of Business Principles
file of the stand	 In 2017 Royal HaskoningDHV continued to raise awareness 	- <u>Business Principles for Partners and Suppliers</u> - CR Policy Statement
	and monitor compliance with the management systems (including but not limited to Integrity, Labour, Health and	- Integrity Management System (Anti-Corruption
	Safety, Environment) and the Global Code of Business	Management System)
	Principles worldwide.	- Speak Up Line
	The Global Code is available in 10 languages and distributed to all stoff.	Link: in the Integrated Annual Report 2017, we
	distributed to all staff. The governance of CR and Integrity is described in the CR	present our main achievements in:
	Statement.	- 10 Principles of the UN Global Compact and our
	Issues and incidents are reported at least quarterly, and	Global Code of Business Principles, see "Sustainable Management", page 18
	investigated and responded to – under supervision of the Executive Board and the Supervisory Board.	- Stakeholder engagement, pages 10-11
	Third party due diligence is executed to work on a clean	- Enhancing Society Together, page 8-9, 17-18
	supply chain.	- Diversity, See Key Figures page 6 and 15 - Labour & Employment, see "Our People", page 20-
	In all meetings an Integrity Moment is mandatory to	21
	stimulate transparency and to share lessons learnt (Prevent and Protect).	- Health & Safety, page 21
	Royal HaskoningDHV was re-awarded an extension of its	- Information Security & Privacy, page 21 - Quality Management, page 16
	Anti-corruption Compliance System Certificate in 2017.	- Sustainability & Integrity, page 17-18
	It means that the company continues to work under this	- Our 4 Questions to Enhance Society Together, page
	prestigious 'best practice' certificate that is managed by ETHIC Intelligence. The certificate includes review of all	18-19
TO SECURE OF THE SECOND	aspects of the UN Global Compact	- Sustainable Development Goals, page 17-18 - UN Global Compact Report, pages 11, 17,18 and 22
	In the Annual report - CR Statement, the plans for 2017	
	are presented and evaluated.	In the Corporate Responsibility and Business Integrity Report 2017, further information is presented
	In addition, the plans for the coming year (2018) are	in detail:
	shared. This covers all items of the UNGC principles.	- "Introduction by CEO Royal HaskoningDHV", page 3
	In this table, the main events of 2017 are summarised.	- "Scope and approach of the Annual Report", page 3 - "Key figures", pages 4-6
	• In this table, the main events of 2017 are summarised.	- "Our Stakeholders and how we engage", pages 10-11
		- "Report of the Supervisory Board", pages 14-15
		- " Report of the Executive Board" & "Achieving our
		objectives (linked to key indicators)", pages 16-18 & pages 19-23
		- "Sustainable management" & "Integrity" (included in
TO STATE OF THE ST		"Achieving our objectives"), pages 17-18
Mark and Val	3	- "Quality Management", page 16 - "Our Strategy", "New innovative services" and "Digital
MAN AND AND AND		engineering", page 16
115011155		- "Our People", pages 20-21
CONTRACTOR OF STREET		- "Health & Safety", page 21 - "Continued and Increased Focus on Information and
		Cyber Security", page 21
		- "Risk management", pages 21-22
The state of		- "Outlook: continued growth amid new opportunities",
		pages 22-23



Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.	 Respecting human rights is a business condition to our company. In our Global Code and in the Business Principles for Partners and Suppliers human rights are included. However, permanent monitoring related to human rights conditions take place in all countries in which we do projects, to ensure we act according to our principles and to try to have a positive effect, even if our impact is small. To take our responsibility in the supply chain we assess the policies and operations of our Third Parties. Monitoring and audit of the protection of human rights are fully integrated in our Integrity Management System. The system is independently audited and awarded with the ETHIC Intelligence Certificate. Providing healthy and safe working conditions are key values in our human resource management. Worldwide we are OHSAS 18001 – International Health and Safety standard – certified. This management system includes Travel security and incident management. In all high integrity risk countries are Local Compliance Officers (LCO's) appointed. We extended the LCO team. We extended the Integrity Council in 2017 with members from Corporate Groups. The business is now being represented on Executive Council level. No violations have been reported in 2017. 	The Annual Report 2017 "Recent Highlights" and Global CSR Reporting webpage "See how we enhanced society together in our projects" show how we Enhance Society Together in practice. Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate. - Global Code of Business Principles - Business Principles for Partners and Suppliers - CR Policy Statement - Integrity Management System (Anti-Corruption Management System) - Speak Up Line Link: in the Integrated Annual Report 2017, we present our main achievements. - In the Corporate Responsibility and Business Integrity Report 2017, further information is presented in detail: - "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18 - "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23 - Sustainable Development Goals, page 17-18 - UN Global Compact Report, pages 11, 17,18 and 22 Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.
Principle 2 Businesses should make sure that they are not complicit in human rights abuses.	 In the compliance reports and through the Speak-up line. We will continue to execute and develop our Integrity Management System and reporting, and also to raise awareness on the importance of speaking-up (directly, or through our anonymous reporting system). By executing frequent internal audits in our operations and project locations RHDHV prevents for abuse. Third party integrity risk assessments are executed on the start of all new projects. Monitoring during the project execution is integrated with the Integrity Moments. At the project closure an integrity evaluation takes place. No violations have been reported in 2017. 	Link: www.royalhaskoningdhv.com. Link: in the Integrated Annual Report 2017, we present our main achievements. - In the Corporate Responsibility and Business Integrity Report 2017, further information is presented in detail: - "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18 - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23 - Sustainable Development Goals, page 17-18 - UN Global Compact Report, pages 11, 17,18 and 22 Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.
Principle 3 Businesses should uphold the freedom of association and	We subscribe to the conventions of the International Labour Organisations (ILO). We have a global HR policy and an international HR management team and system, which enables us to recognise labour related issues worldwide.	Link: www.royalhaskoningdhv.com. Link: in the Integrated Annual Report 2017, we present our main achievements in 2016 - In the Corporate Responsibility and Business



the effective recognition of the right to collective bargaining.

- A global job positioning system (GPS) is in place to create transparency and equal opportunities for careers for all
- · Our works councils and representatives are actively engaged.
- In 2016 the worldwide employee engagement survey took place. Employees could freely give their impressions and meanings. In 2017 we performed regularly pulse checks on multiple topics where employees could freely express their opinion.

· No violations have been reported in 2017.

Principle 4: Businesses ensure the elimination of all and compulsory labour

- · This is managed and monitored with our HR management system as well as through our Integrity Management System (Speak up). We work in countries in which forms of forced labour do occur. We do not accept any involvement in this. Neither this accepted from any of our clients or Business Partners and Suppliers.
- The content of the UK Modern Slavery Act applies to all our operations worldwide.
- · No violations have been reported in 2017.

Principle 5 Businesses ensure effective abolition of child labour

- · This is managed and monitored with our HR management system as well as through our Integrity Management System (Speak up). We work in countries in which forms of child labour do occur. We do not accept any involvement in this. Neither this accepted from any of our clients or Business Partners and Suppliers.
- · No violations have been reported in 2017.

Integrity Report 2017, further information is presented in detail:

- "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
- "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23
- Sustainable Development Goals, page 17-18
- UN Global Compact Report, pages 11, 17,18 and

Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.

Link: www.royalhaskonining.com

Link: in the Integrated Annual Report 2017, we present our main achievements.

- In the Corporate Responsibility and Business Integrity Report 2017, further information is presented in detail:
- "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
- " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23
- Sustainable Development Goals, page 17-18
- UN Global Compact Report, pages 11, 17,18 and

Link: Anti-Slavery and Human Trafficking Policy/UK **Modern Slavery Act**

Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.

Link: Speak Up Line

Link: www.royalhaskonining.com

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 - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23
 - Sustainable Development Goals, page 17-18
 - UN Global Compact Report, pages 11, 17,18 and

Link: Anti-Slavery and Human Trafficking Policy/UK **Modern Slavery Act**

Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.

Link: Speak Up Line



Principle 6: Businesses should eliminate discrimination in respect of employment and occupation

- Diversity and equality is a key value in our company and reflected by our Global Code of Business Principles. It is part of our HR management and Integrity Management.
- The Supervisory Board sees inclusion and diversity as one of its focal points.
- Our global career positioning system (GPS) supports transparency and equal opportunities for careers.
- No violations have been reported in 2017.

Link: www.royalhaskonining.com

Link: in the <u>Integrated Annual Report 2017</u>, we present our main achievements.

- In the <u>Corporate Responsibility and Business</u>
 <u>Integrity Report 2017</u>, further information is presented in detail:
- "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
- "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23
- Sustainable Development Goals, page 17-18
- UN Global Compact Report, pages 11, 17,18 and 22

Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act

Link: ETHIC Intelligence Anti-Corruption
Compliance System Certificate.

Principle 7: Businesses should support a precautionary approach to environmental challenges; We actively promote taking a precautionary approach to environmental challenges in our projects in cooperation with clients and partners. It is part of our business approach as is illustrated in our annual report (enhancing society together) and CR Statement.

- This is included in our ISO14001 certificate. We were the first engineering and consultancy company in the Netherlands to be successfully audited against the new ISO 14001:2015
- To walk-the-talk and embed Enhancing Society Together
 in our daily practice, we ask 4 Questions in every project
 to keep our focus on sustainable growth. By asking these
 four simple questions, we go beyond the original brief and
 encourage our clients to join us in identifying how we can
 do things better and more sustainably, for their benefit
 and for society to Enhance Society Together. These 4
 Questions have been integrated in the work procedures.
- In our operations, we measure the ecological footprint of our offices and business travel; we set targets and carry out action plans for the reduction of CO2 equivalent emissions.
- In 2017, we announced the transition to 100% electric vehicles within our fleet in Netherlands, and reinforced the commitment to accelerate transition to electric vehicles by joining The Climate Group EV100 initiative.
- In June our new Amsterdam office opened, demonstrating sustainability in action. The renovation kept as closely as possible to circular economy principles and the office will be energy neutral. It has a healthy working atmosphere and stimulates partnership through an open and flexible environment. It is proving an inspiring model for clients.
- Enhance Society Together is promoted via our regular communication channels and social media.

Is included in the <u>Integrated Annual Report 2017</u> where we present our main achievements through the whole report and

- "Introduction by CEO Royal HaskoningDHV", page 3
- "Scope and approach of the Annual Report", page 3
- "Key figures", page 6
- - "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
- "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23 in the <u>Corporate Responsibility and Business Integrity Report 2017</u> (included in "Achieving our objectives"), pages 17-18

The <u>Annual Report 2017 "Recent Highlights"</u> and <u>Global CSR Reporting webpage "See how weenhanced society together in our projects"</u> show how we Enhance Society Together in practice.

CO2-footprint 2017:

Integrated Annual Report 2017

- Key Figures 2017 CO2-Footprint, pages 6 and 56 (number of employees)

Our regular communication channels:

- Our RHDHV website:
- 1. Projects Highlights
- 2. News Room
- 3. Papers & Articles
- Our Connect Magazine (CM):
- 1. Latest CM issue: November 2017
- Via Social Media:
- 1. LinkedIn
- 2. Twitter
- 3. Facebook



Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility; The SDG match with our CSR Priorities. During 2017, we started the process to refine and focus our CSR strategy within our overall strategy Strong22 in order to better leverage our key services, technology and innovations as a force for good, and build on the intrinsic motivation of employees. This process is expected to be concluded in 2018. We focus where we can add most value. Key to our revised CSR strategy is the desire to focus our impact in areas that we master and actively influence and, through that impact, contribute to particular UN Sustainable Development Goals (SDGs) in our Projects and in our Operations.

The 4 Questions continued to support our teams to discuss better solutions with the client. Our on-going projects, the SDGs and the 4 Questions which we ask in every project to keep our focus on sustainable growth to Enhance Society Together are all interrelated.

- Under the coordination of the Operational Excellence Steering Committee and the hackathon teams, we continuously look for new solutions and technologies, with the ambition to increase environmental efficiency and performance and sustainable digital solutions (e.g. i-report and Nereda water treatment, Flowtack and Fast Lane)
- Within our businesses we employ environmental specialists that integrate environmental management in our engineering consultancy projects. They share knowledge internationally (Knowledge Management program).
- As is custom, Corporate Responsibility and Sustainability (people, planet, profit) were included in many training modules, to develop skills and awareness, and to communicate our ambition of showing leadership in sustainability.

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- "Key figures", page 6
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- "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23 in the <u>Corporate Responsibility and Business Integrity Report 2017</u> (included in "Achieving our objectives"), pages 17-18
- Sustainable Development Goals, page 17-18

The Annual Report 2017 "Recent Highlights" and Global CSR Reporting webpage "See how we enhanced society together in our projects" show how we Enhance Society Together in practice.



Principle 9.
Businesses should encourage the development and diffusion of environmentally friendly technologies

With our business- and market position, we are very well able to distribute environmentally friendly technologies across the globe. You could say that this is our core business.

- Besides distribution, we focus on development of new solutions as well (innovation):
- To make our SDG contribution relevant and actionable we use our 4 Questions to Enhance Society Together Innovation is steered by the Technical Directors (tools and support for innovation across market sectors).
- Our cleaner technologies are shared and promoted internationally and implemented worldwide (e.g. Nereda, an innovative and efficient water treatment technology).
- We entered into two initiatives which build on the longterm relationship between Royal HaskoningDHV and Delft University of Technology (TU Delft), endorsed in 2016 with a Memorandum of Understanding to work even more closely together. One was with The Green Village to stimulate innovations for a sustainable future. It involved co-founding the Co-Creation Center at the TU Delft campus to realise innovations relating to buildings and green energy. We also partnered YES!Delft to encourage tech start-ups.
- Our partnership (SDG17) strategy focuses on influencing policy frameworks and cross-industry transformation, such as the Transition Coalition and the Energy Transition agenda in the Netherlands. In 2017, we signed the Green Deal GWW 2.0 which aims to make sustainability an integral part of rail, ground, water and road construction projects. Royal HaskoningDHV has been participating in the Green Deal Sustainable GWW since 2013.
- Royal HaskoningDHV earned several awards in 2017 for clean technologies, and promoted new and cleaner technologies at conferences and events. Examples awards:
 - The Netherlands: Flowtack, our real time traffic monitoring solution directing traffic lights in a whole catchment area in real time to reduce traffic jams is a good example of such services. Flowtack won the 2017 Vernufteling award and will be implemented in Deventer in the Netherlands in March 2018.
 - United Kingdom: Royal HaskoningDHV is celebrating winning a Certificate of Excellence at the Institute of Civil Engineers' Yorkshire and Humber awards for its role in designing and building the £9m A174 Sandsend Road coastal protection scheme. The scheme was completed in partnership with Balfour Beatty on behalf of North Yorkshire County Council.
 - Australia: Awards recognise impact of Nereda technology in Australia: The Water Industry Operators Association (WIOA) has recognised the achievements of the operator of the first Nereda® wastewater treatment plant in Australia, with the presentation of two prestigious awards.
 - South Africa: Royal HaskoningDHV has once again received top honours by winning the award for the Most Outstanding Water Engineering Project at the South African Institution of Civil Engineers (SAICE) Southern Cape Regional Awards for the Kleinkrantz

Annual Report 2017- website

The Annual Report 2017 "Recent Highlights" and Global CSR Reporting webpage "See how we enhanced society together in our projects" show how we Enhance Society Together in practice.

Is included in the <u>Integrated Annual Report 2017</u> where we present our main achievements through the whole report and

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- "Key figures", page 6
- - "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
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Awards: See our website: awards & nominations and our news pages.

Also visit www.royalhaskoningdhv.com



- Waste Water Treatment Works. The Kleinkrantz
 Waste Water Treatment Works treats effluent from
 Wilderness and surrounds.
- Indonesia: Royal HaskoningDHV's Water Team in Singapore has won the water category at the prestigious DutchCham Winsemius Awards 2017 for their work on the Pulau Tekong Polder Development project: The awards, handed out last week, were organised by the Dutch Chamber of Commerce in Singapore, to recognise sustainability and innovation from both Dutch and Singaporean businesses operating in the region.

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery

- Integrity and anti-corruption is key to our business and our (moral) license to operate. We have zero tolerance towards corruption. This vision is translated in, and safeguarded by our Integrity management system, which includes clear instructions and guidelines, definitions, the role of our Group Compliance Officer and Local Compliance Officers, reporting structures, anonymous SpeakUp line, a living IMS Reference Book, training, and an integrated approach to internal and external auditing.
- In 2017 the integrity and anti-corruption and anti-bribery
 was continuously promoted and communicated internally
 during on boarding sessions with new employees,
 interactive sessions with project managers and during the
 mandatory Integrity Moment in all our management
 meetings.
- Local Compliance Officers reported on issues quarterly to their Resident Director and the Group Integrity & Compliance Officer. The GCO reported monthly to the Executive Board and quarterly to the Supervisory Board.
- In 2017 special focus is given to anti-corruption initiatives in our supply chain which will be continued in 2018. Third Party Due Diligence is made an essential part of our Pre-qualification and Proposal process.
- In 2017 several incidents of violations and noncompliances were reported by our Compliance Officers during the year. Most issues were minor concerns that have been evaluated, and appropriate measures have been taken for correction and prevention. All issues reported are investigated. Improvements, risk mitigating measures and sanctions were taken were appropriate. The company was in none of the reported issues actively involved in corrupt practices, extortion or bribery.
- The company, nor its executives or other staff were subject to investigations or prosecution by any Authority.
- We continue creating awareness on risks and to comply with the requirements of our externally provided Anticorruption compliance certificate.

Link: www.royalhaskoniningdhv.com

Link: in the <u>Integrated Annual Report 2017</u>, we present our main achievements.

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<u>Integrity Report 2017</u>, further information is presented in detail:

- "Introduction by CEO Royal HaskoningDHV", page 3
- "Scope and approach of the Annual Report", page 3
- "Key figures", page 6
- - "Sustainable management" & "Integrity" (included in "Achieving our objectives"), pages 17-18
- "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", pages 16-18 & pages 19-23 in the <u>Corporate Responsibility and Business Integrity Report 2017</u> (included in "Achieving our objectives"), pages 17-18
- Sustainable Development Goals, page 17-18
- UN Global Compact Report, pages 11, 17,18 and 22

Link: <u>Anti-Slavery and Human Trafficking Policy/UK</u>
<u>Modern Slavery Act</u>

Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.

Link: Speak Up Line

