

Statement of continued support

The world is changing rapidly. The social and economic development of our society is challenged, as the world's capacity to provide the services and resources we need to improve global living standards is limited and increasingly strained. New thinking and acting is needed from businesses, governments and science. As Royal HaskoningDHV we consider this to be a reality that is fundamental to the services we deliver to our clients.

We are able to further increase our contribution to clients and society: *Enhancing society together*.

Our ambition is to show leadership in sustainable development and innovation. We include corporate responsibility as an integral part of our activities: we serve our clients in making steps forward with practical solutions, we 'walk the talk' by reducing the footprint of our operations, and we inspire youngsters and school children to engage in the challenges of the future; sustainable development and technology.

Our policies and global code of business principles incorporate and support the ten principles of UN Global Compact. This is also reflected in our CR policy, integrity management system and our HR policies and practices.

Our annual report 2016 is a web-based and integrated report that summarises our achievements in 2016 (<https://www.royalhaskoningdhv.com/en-gb/annual-report-2016>). The report includes a **CR Statement**, in which we elaborate on the steps we have taken, the performance and results of 2016 and the ambitions for the future. It confirms our commitment to the UN global Compact.

For more information and examples we invite readers to visit our website, www.royalhaskoningdhv.com, and view our news, annual reports and policies. We are always interested in your feedback. Please contact us on info.cr@rhdhv.com.



Erik Oostwegel
CEO

Amersfoort, 18 May 2017

Company Profile

Royal HaskoningDHV has been connecting people for 135 years. Together, through our expertise and passion, we have helped contribute to a better society and improved people's lives with work underpinned by our sustainable values and goals.

We are an independent, international engineering and project management consultancy leading the way in sustainable development and innovation. Our professionals deliver services in the fields of aviation, buildings, energy, industry, infrastructure, maritime, mining, transport, urban and rural planning and water.

Our 6,000 colleagues, working from permanent offices in more than 30 countries on projects in some 150 countries, are committed to our promise to enhance society together.

We are driving positive change through innovation and technology, helping clients use resources more efficiently and creating solutions which connect with people to make their lives easier, happier and safer.

Connecting lives is our history and our future. We are connected through a passion to work on projects that matter and to engineer solutions for our clients that go beyond the original brief. We are connected through work that is enhancing society, contributing to a more sustainable future for our children and our children's children.

Erik Oostwegel: "It is important for me that the projects we as Royal HaskoningDHV deliver add value to our clients and to society. I strongly believe that we as engineers, together with our clients and partners, have a crucial role to play in finding solutions to the adverse impact of the rapid growth of populations on the environment, our cities, transport systems and on our resources. To keep us focused we have introduced four questions for sustainable growth we as Royal HaskoningDHV ask ourselves and our clients in every single project that we do. These questions keep us and our clients 'on our toes' and I'm happy to see that this approach is welcomed and is paying off on both sides. To remain successful, we also need to be relevant in today's and tomorrow's world. It is in our DNA to constantly look for ways to do things better and more sustainably. We are committed to finding solutions that last far beyond our own generation."

Communications on progress 2016 – UN Global Compact Principles (from 1-1-2016 to 31-12-2016)

	Report on 2016	Cross references*
<p>GENERAL</p>	<ul style="list-style-type: none"> The UN Global Compact principles are included in our CR and Integrity policies and management systems, and in our Global Code of Business Principles. In 2016 Royal HaskoningDHV continued to raise awareness and monitor compliance with the management systems (including but not limited to Integrity, Labour, Health and Safety, Environment) and the Global Code of Business Principles worldwide. The Global Code is available in 10 languages and distributed to all staff. The governance of CR and Integrity is described in the CR Statement. Issues and incidents are reported at least quarterly, and investigated and responded to – under supervision of the Executive Board and the Supervisory Board. Third party due diligence is executed to work on a clean supply chain. In all meetings an Integrity Moment is mandatory to stimulate transparency and to share lessons learnt (Prevent and Protect). Royal HaskoningDHV was awarded an extension of its Anti-corruption Compliance System Certificate in 2016. It means that the company continues to work under this prestigious 'best practice' certificate that is managed by ETHIC Intelligence. The certificate includes review of all aspects of the UN Global Compact. In the Annual report - CR Statement, the plans for 2016 are presented and evaluated. <p>In addition, the plans for the coming year (2017) are shared. This covers all items of the UNGC principles.</p> <ul style="list-style-type: none"> In this table, the main events of 2016 are summarised. 	<p>Link: www.royalhaskoningdhv.com:</p> <ul style="list-style-type: none"> - Global Code of Business Principles - Business Principles for Partners and Suppliers - CR Policy Statement - Integrity Management System (Anti-Corruption Management System) - Speak Up Line <p>Link: in the Integrated Annual Report 2016, we present our main achievements in:</p> <ul style="list-style-type: none"> - Values, page 8 - Stakeholder engagement, page 10 - Enhancing Society Together, page 11 - Diversity, page 15 - Labour & Employment, page 20-22 - Health & Safety, page 20-21 - Information Security & Privacy, page 21 - Quality Management, page 23 - Sustainability, page 23-29 - Our 4 Questions to Enhance Society Together, page 23 <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 "Ambitions 2017" - "Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 "Ambitions 2017". <p>2016 Annual Report Magazine which contains Annual Report Highlights which shows how we Enhance Society Together in practice</p> <p>Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act</p> <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p>
<p>Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights.</p>	<ul style="list-style-type: none"> Respecting human rights is a business condition to our company. In our Global Code and in the Business Principles for Partners and Suppliers human rights are included. However, permanent monitoring related to human rights conditions take place in all countries in which we do projects, to ensure we act according to our principles and to try to have a positive effect, even if our impact is small. To take our responsibility in the supply chain we assess the policies and operations of our Third Parties. Monitoring and audit of the protection of human rights are fully integrated in our Integrity Management System. The 	<ul style="list-style-type: none"> - Global Code of Business Principles - Business Principles for Partners and Suppliers - CR Policy Statement - Integrity Management System (Anti-Corruption Management System) - Speak Up Line <p>Link: in the Integrated Annual Report 2016, we present our main achievements.</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is</p>

	<p>system is independently audited and awarded with the ETHIC Intelligence Certificate.</p> <ul style="list-style-type: none"> • Providing healthy and safe working conditions are key values in our human resource management. Worldwide we are OHSAS 18001 – International Health and Safety standard – certified. This management system includes Travel security and incident management. • No violations have been reported in 2016. 	<p>presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 "Ambitions 2017" - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 "Ambitions 2017". <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p>
<p>Principle 2: Businesses should make sure that they are not complicit in human rights abuses .</p>	<ul style="list-style-type: none"> • In the compliance reports and through the Speak-up line. • We will continue to execute and develop our Integrity Management System and reporting, and also to raise awareness on the importance of speaking-up (directly, or through our anonymous reporting system). • By executing frequent internal audits in our operations and project locations RHDHV prevents for abuse. • Third party integrity risk assessments are executed on the start of all new projects. • Monitoring during the project execution is integrated with the Integrity Moments. • At the project closure an integrity evaluation takes place. • No violations have been reported in 2016. 	<p>Link: www.royalhaskoningdhv.com.</p> <p>Link: in the Integrated Annual Report 2016, we present our main achievements.</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 "Ambitions 2017" - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 "Ambitions 2017". <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p>
<p>Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.</p>	<ul style="list-style-type: none"> • We subscribe to the conventions of the International Labour Organisations (ILO). • We have a global HR policy and an international HR management team and system, which enables us to recognise labour related issues worldwide. • A global job positioning system (GPS) is in place to create transparency and equal opportunities for careers for all staff. • Our works councils and representatives are actively engaged. • In 2016 a worldwide employee engagement survey took place. Employees could freely give their impressions and meanings. • No violations have been reported in 2016. 	<p>Link: www.royalhaskoningdhv.com.</p> <p>Link: in the Integrated Annual Report 2016, we present our main achievements in 2016</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 "Ambitions 2017" - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 "Ambitions 2017". <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p>
<p>Principle 4: Businesses ensure the elimination of all forms of forced and compulsory labour.</p>	<ul style="list-style-type: none"> • This is managed and monitored with our HR management system as well as through our Integrity Management System (Speak up). We work in countries in which forms of forced labour do occur. We do not accept any involvement in this. Neither this accepted from any of our clients or Business Partners and Suppliers. • The content of the UK Modern Slavery Act applies to all our operations worldwide. 	<p>Link: www.royalhaskoningdhv.com</p> <p>Link: in the Integrated Annual Report 2016, we present our main achievements.</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 "Ambitions

	<ul style="list-style-type: none"> • No violations have been reported in 2016. 	<p>2017”</p> <ul style="list-style-type: none"> - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 “Ambitions 2017”. <p>Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act</p> <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p> <p>Link: Speak Up Line</p>
<p>Principle 5: Businesses ensure effective abolition of child labour.</p>	<ul style="list-style-type: none"> • This is managed and monitored with our HR management system as well as through our Integrity Management System (Speak up). We work in countries in which forms of child labour do occur. We do not accept any involvement in this. Neither this accepted from any of our clients or Business Partners and Suppliers. • No violations have been reported in 2016. 	<p>Link: www.royalhaskoning.com</p> <p>Link: in the Integrated Annual Report 2016, we present our main achievements.</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 “Ambitions 2017” - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 “Ambitions 2017”. <p>Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act</p> <p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p> <p>Link: Speak Up Line</p>
<p>Principle 6: Businesses should eliminate discrimination in respect of employment and occupation</p>	<ul style="list-style-type: none"> • Diversity and equality is a key value in our company and reflected by our Global Code of Business Principles. It is part of our HR management and Integrity Management. • The Supervisory Board sees inclusion and diversity as one of its focal points. • Our global career positioning system (GPS) supports transparency and equal opportunities for careers. • No violations have been reported in 2016. 	<p>Link: www.royalhaskoning.com</p> <p>Link: in the Integrated Annual Report 2016, we present our main achievements.</p> <p>In the Corporate Responsibility and Business Integrity Report 2016, further information is presented in detail:</p> <ul style="list-style-type: none"> - CR Statement, page 23-26-29 “Ambitions 2017” - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - Sustainable Development Goals, page 23-24 - UN Global Compact Report, page 11, 23 - Integrity Management Report, page 27-29 “Ambitions 2017”. <p>Link: Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act</p>

<p>Principle 7: Businesses should support a precautionary approach to environmental challenges;</p>	<p>We actively promote taking a precautionary approach to environmental challenges in our projects in cooperation with clients and partners. It is part of our business approach as is illustrated in our annual report (enhancing society together) and CR Statement.</p> <ul style="list-style-type: none"> • This is included in our ISO14001 certificate. We were the first engineering and consultancy company in the Netherlands to be successfully audited against the new ISO 14001:2015 • To walk-the-talk and embed Enhancing Society Together in our daily practice, we ask 4 Questions in every project to keep our focus on sustainable growth. By asking these four simple questions, we go beyond the original brief and encourage our clients to join us in identifying how we can do things better and more sustainably, for their benefit and for society to Enhance Society Together. These 4 Questions have been integrated in the work procedures. • In our operations, we measure the ecological footprint of our offices and business travel; we set targets and carry out action plans for the reduction of CO2 equivalent emissions. • We actively aim to "practice what we preach": In September 2016 our 45-year-old head office in Amersfoort became the oldest office building in the Netherlands to be awarded an 'Excellent' certificate BREEAM-NL IN-USE for existing buildings from the Dutch Green Building Council. It's one example of how we are practising what we preach on sustainability. • We also started replacing our fleet of vehicles in the Netherlands with fully electric vehicles. In 2016 we launched a pilot involving 26 cars which will result in a fully electric fleet by 2020. The pilot alone is expected to save 100 tonnes of CO₂ every year. 	<p>Link: ETHIC Intelligence Anti-Corruption Compliance System Certificate.</p> <p>Is included in the integrated Annual Report 2016 where we present our main achievements through the whole report and</p> <ul style="list-style-type: none"> - "Introduction by CEO Royal HaskoningDHV", page 3 - "Scope and approach of the Annual Report", page 3 - "Key figures", page 4 - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - "Sustainable management" in the Corporate Responsibility and Business Integrity Report 2016 (included in "Achieving our objectives"), pages 23-29 <p>2016 Annual Report Magazine which contains Annual Report Highlights which shows how we Enhance Society Together in practice</p> <p>CO2-footprint 2016: Annual report 2016 (full), page 4 and 26 Key Figures 2016 CO2-Footprint, page 4</p>
<p>Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility;</p>	<p>We recognise Four Global Challenges in which we have the best and most potential to add value to the development of a sustainable future: These are the Urban, Water, Transport and Industry challenge. These challenges and our CR priorities match very well with the Sustainable Development Goals (SDGs) that have been defined in 2015 by the UN.</p> <ul style="list-style-type: none"> • The 4 Questions have been implemented to support our teams to discuss better solutions with the client. Our on-going projects, the 17 SDGs, global challenges and the 4 Questions which we ask in every project to keep our focus on sustainable growth to Enhance Society Together are all interrelated. • Under the coordination of the innovation taskforce, we continuously look for new solutions and technologies, with the ambition to increase environmental efficiency and performance (e.g. water treatment) – see Annual report 2016 and our 2016 Annual Report Magazine which shows how we Enhance Society Together in practice for more examples. • Within our businesses we employ environmental specialists that integrate environmental management in our 	<p>Is included in the integrated Annual Report 2016 where we present our main achievements through the whole report and</p> <ul style="list-style-type: none"> - "Introduction by CEO Royal HaskoningDHV", page 3 - "Scope and approach of the Annual Report", page 3 - "Key figures", page 4 - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - "Sustainable management" in the Corporate Responsibility and Business Integrity Report 2016 (included in "Achieving our objectives"), pages 23-29 <p>Sustainable Development Goals, page 23-24</p> <p>2016 Annual Report Magazine which contains Annual Report Highlights which shows how we Enhance Society Together in practice.</p>

	<p>engineering consultancy projects. They share knowledge internationally (Knowledge Management program). See Annual report 2016 and our 2016 Annual Report Magazine which shows how we Enhance Society Together in practice for more examples.</p> <ul style="list-style-type: none"> • As is custom, Corporate Responsibility and Sustainability (people, planet, profit) were included in many training modules, to develop skills and awareness, and to communicate our ambition of showing leadership in sustainability. 	
<p>Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies</p>	<p>With our business- and market position, we are very well able to distribute environmentally friendly technologies across the globe. You could say that this is our core business. More info in the Annual Report Magazine 2016 (Highlights) and the full Annual Report 2016.</p> <ul style="list-style-type: none"> • Besides distribution, we focus on development of new solutions as well (innovation): • The four global challenges and the 4 Questions to Enhance Society Together are an invitation to our staff and clients to develop new solutions, which we actively promote. • Innovation is steered by the Technical Directors (tools and support for innovation across market sectors). • Our cleaner technologies are shared and promoted internationally and implemented worldwide (e.g. Nereda, an innovative and efficient water treatment technology). • Royal HaskoningDHV earned several awards in 2016 for clean technologies, and promoted new and cleaner technologies at conferences and events. 	<p>Annual Report 2016– website</p> <p>Direct link to the Annual Report Magazine 2016 (Highlights)</p> <p>Is included in the integrated Annual Report 2016 where we present our main achievements through the whole report and</p> <ul style="list-style-type: none"> - "Introduction by CEO Royal HaskoningDHV", page 3 - "Scope and approach of the Annual Report", page 3 - "Key figures", page 4 - " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30 - "Sustainable management" in the Corporate Responsibility and Business Integrity Report 2016 (included in "Achieving our objectives"), pages 23-29 <p>Sustainable Development Goals, page 23-24</p> <p>2016 Annual Report Magazine which contains Annual Report Highlights which shows how we Enhance Society Together in practice</p> <p>Awards: Annual Report 2016 page 20, our website (awards & nominations) and 2016 Annual Report Magazine – 8. Awards</p> <p>Also visit www.royalhaskoningdhv.com</p>

Principle 10:
Businesses should work against corruption in all its forms, including extortion and bribery

- Integrity and anti-corruption is key to our business and our (moral) license to operate. We have **zero tolerance** towards corruption. This vision is translated in, and safeguarded by our Integrity management system, which includes clear instructions and guidelines, definitions, the role of our Group Compliance Officer and **Local Compliance Officers**, reporting structures, anonymous **SpeakUp line**, a living IMS Reference Book, training, and approach to auditing.
- In 2016 the integrity system was further promoted and communicated on our global Intranet and in training sessions with staff.
- The International **Integrity Council** has discussed improvements.
- Local Compliance Officers reported on issues quarterly.
- Our integrity principles are included in our project management (Risk) procedures and in selecting and contracting our partners and suppliers.
- In all management meetings, Integrity has to be discussed as first agenda item: **'Integrity Moment'**.
- **Third Party Due Diligence** is operational.
- In 2016 several incidents of violations and non-compliances were reported by our Compliance Officers during the year. Most issues were minor concerns that have been evaluated, and appropriate measures have been taken for correction and prevention.
- We continue working on improvements to comply with the requirements of our externally provided certificate for **Ethics Intelligence**. (On 12 July 2016, we have been awarded an extension of our **Anti-corruption compliance certificate** for three years).

Link: www.royalhaskoningdhv.com

Link: in the **Integrated Annual Report 2016**, we present our main achievements.

In the **Corporate Responsibility and Business Integrity Report 2016**, further information is presented in detail:

- CR Statement, page 23-26-29 "Ambitions 2017"
- " Report of the Executive Board" & "Achieving our objectives (linked to key indicators)", page 16 & pages 17-30
- Sustainable Development Goals, page 23-24
- UN Global Compact Report, page 11, 23
- Integrity Management Report, page 27-29 "Ambitions 2017".

Link: [Anti-Slavery and Human Trafficking Policy/UK Modern Slavery Act](#)

Link: [ETHIC Intelligence Anti-Corruption Compliance System Certificate](#).

Link: [Speak Up Line](#)



(*) Cross reference can be made with documents that are available on our annual report website [Integrated Annual Report 2016](#) (our Corporate website (www.royalhaskoningdhv.com) or available on request (info.CR@rhdhv.com)).