



COP - Royal HaskoningDHV

Communication on Progress (COP) for 2012 (from 1-1-2012 to 31-12-2012)

Statement of continued support by the Chief Executive Officer

The world is changing rapidly. The social and economical development of our society is challenged, as the world's capacity to provide the services and resources we need to improve global living standards is limited and increasingly strained. New thinking and acting is needed from businesses, governments and science. As Royal HaskoningDHV we consider this to be a reality that is fundamental to the services we deliver to our clients.

In 2012, DHV and Royal Haskoning, two independent engineering consultancy firms, merged into a new company, Royal HaskoningDHV. Together we are able to further increase our contribution to clients and society: Enhancing society together.

Our ambition is to show leadership in sustainable development and innovation. We include corporate responsibility as an integral part of our activities: we serve our clients in making steps forward with practical solutions, we 'walk the talk' by reducing the footprint of our operations, and we inspire schoolchildren engage in the challenges of the future; sustainable development and technology.

Our policies and global code of business principles incorporate and support the ten principles of UN Global Compact. This is also reflected in our CR policy, integrity management system and our HR policies and practices.

Our annual report 2012 summarises our achievements in 2012. In the report we confirm our commitment to the UN global Compact. In the CR supplement 2012, we elaborate on the steps we have made in practice and our ambitions to take this forward.

For more information and examples we invite readers to visit our website, www.royalhaskoningdhv.com, and view our news, annual reports and policies. We are always interested in your feedback. Please contact us on CR.info@rhdhv.com.

Mr. B.M. van Ee,

Chair Executive Board

Company Profile

Royal HaskoningDHV is one of Europe's leading independent project management, engineering and consultancy service providers, ranking globally in the top 10 of independently owned, non-listed companies and top 40 overall.

With its headquarters in Amersfoort, The Netherlands, the company's 7,000 staff provide services worldwide from more than 100 offices in over 35 countries. Royal HaskoningDHV has a turnover in excess of euro 700 million.

The company carries out some 30,000 projects every year in planning and transport, infrastructure, water, maritime, aviation, industry, energy, mining and buildings. In combination with its international office network, Royal HaskoningDHV delivers world-class solutions locally to clients around the globe, for the public and private sector.

Royal HaskoningDHV, with its proud heritage of bringing leading expertise and innovation to the market, is deeply committed to business integrity and sustainable development. As leader in sustainability and innovation, Royal HaskoningDHV provides the next exciting step in working towards enhancing society together.

Communications on progress 2012 – UN Global Compact Principles

Global Compact Principles	Action taken & impact achieved and plans for the coming year	Cross reference*
UN Global Compact Principles (general)	<ul style="list-style-type: none"> Respecting human rights and International labor rights (ILO) is a key business condition for our company to be successful internationally as a knowledge based service company. We are a company for people and from people, with 7000 professionals that collaborate worldwide. Our commitment to human rights is reflected in who we are and how we act. It is part of our strategy, Integrity Management, Global Code of Business Principles, CR policy, and our HR policy. Respecting the environment, contributing to environmental challenges and taking responsibility in development and diffusion of environmentally friendly technologies is at the core of our business services as an engineering consultancy in infrastructural and industrial development, and it is integrated in working procedures, health and safety policies and in our business operations. We have zero tolerance towards corruption – as we are convinced that it is fundamentally wrong and destructive for business and society. This vision is translated in, and safeguarded by our Integrity Management System (in compliance with the UN Convention Against Corruption) 	Global Code of Business Principles CR policy statement Purchase conditions Integrity management system Annual report 2012 CR Supplement 2012 Global management system (ISO 14001)
Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights;	<ul style="list-style-type: none"> Respecting human rights is in a business condition to our company. In our Integrity Management System we outline our integrity and ethics policies and management system. Human rights are also included in our conditions for partners and suppliers. Safety is a key value in our human resource management. Partly we are OHSAS 18001 – International Health and Safety standard – certified. We aim to implement OHSAS 	Global Code of Business Principles CR policy statement Purchase conditions Integrity management system QHSE management policy statement

	18001 into the company world wide in 2014. This management system includes Travel security and Crisis management.	Annual report 2012 CR Supplement 2012
Principle 2: make sure that they are not complicit in human rights abuses	In the compliance reports on Integrity, no violations have been raised in 2012 on human rights. We will continue to execute and develop our Integrity management system and reporting in 2013.	CR Supplement 2012
Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	We subscribe to the conventions of the International Labor Organisations (ILO). We have developed a global HR policy and an international HR management team and system, which enables us to recognize labor related issues worldwide. Our works council is actively engaged. In the Netherlands, the UK and South Africa, our primary centers of operations, the rights are also defined by the National Law. As we are an employee owned company, all employees are also represented as shareholders. No violations on freedom of association etc. have been reported in 2012.	CR policy statement HR Policy
Principle 4: the elimination of all forms of forced and compulsory labour;	We subscribe to the conventions of the International Labor Organisations (ILO). This is managed and monitored with our Integrity management System. No violations have been reported in 2012.	CR Supplement 2012
Principle 5: the effective abolition of child labour;	We subscribe to the conventions of the International Labor Organisations (ILO). This is managed and monitored with our Integrity management System. No violations have been reported in 2012.	Annual report 2012 CR Supplement 2012 CR policy statement
Principle 6: the elimination of discrimination in respect of employment and occupation	Diversity and equality is a key value in our company. This is part of our Integrity management. No violations have been reported in 2012.	Global Code of Business Principles CR policy statement Integrity management
Principle 7: Businesses should support a precautionary approach to environmental challenges;	<ul style="list-style-type: none"> We actively promote taking a precautionary approach to environmental challenges in our projects in cooperation with clients and partners. This is a central point in our business approach as is illustrated in our annual report (enhancing society together) and CR supplement. Within our businesses we employ environmental specialists that integrate environmental management in our engineering consultancy projects. In our innovation program, we continuously look for new solutions and technologies, with the ambition to increase environmental efficiency and performance. In our operations, we measure the ecological footprint of our offices and business travel; we set targets and carry out action plans for the reduction of CO2 equivalent emissions. 	Annual report 2012 CR Supplement 2012 Global management system (ISO 14001)

	<ul style="list-style-type: none"> Partly we are certified for the ISO 14001 standard. We aim to implement a global Environmental Management System (ISO14001) in 2014. 	
Principle 8: undertake initiatives to promote greater environmental responsibility;	<p>Sustainability (people, planet, profit) is included in our training modules, to develop skills and awareness, and to communicate our ambition of showing leadership in sustainability.</p> <p>In our operations we stimulate and steer our staff towards taking personal responsibility for the reduction of their personal environmental impacts (e.g. video conferencing instead of travel). We measure progress and work on plans for continuous improvement in 2013.</p>	CR Supplement 2012
Principle 9: encourage the development and diffusion of environmentally friendly technologies	<p>Our business lines have developed a Sustainability Agenda that outlines key developments and improvements that further increase our contribution to sustainable development. With our sustainable project proposal tool (e-Value), we scan the opportunities to add additional value in client's project on people, planet and profit parameters. The tool will be further developed to include a reporting module to measure usage. The new tool will be rolled out internationally in 2013-2014.</p> <p>Our cleaner technologies are promoted internationally and implemented (e.g. Nereda, an innovative and efficient water treatment technology).</p>	CR Supplement 2012
Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery	<p>Integrity is key to our business and our (moral) license to operate. We have zero tolerance towards corruption– as we are convinced that it is fundamentally wrong and destructive for business and society. This vision is translated in, and safeguarded by our Integrity management system, which includes clear instructions and guidelines, definitions, the role of our Compliance director and compliance officers, reporting structures, anonymous speak-up line, a living reference book, training, and approach to auditing. In 2012 we decided to install an International Integrity Council that has an active role in continuous evaluation and development of the system, by initiating dialogue, training, and communication and by dealing with reported issues and dilemmas. Our integrity principles also apply in selecting and contracting our partners and suppliers.</p> <p>Through our Integrity system the risks for corruption of any kind are recognized at an early stage, so they can be discussed and dealt with according to our policy by the management involved. In 2012, two non-compliances to our policy have been reported. They have been evaluated and adequate measures have been taken and were implemented.</p> <p>Our goal is to continue to comply with the requirements of our externally provided certificate for Ethics Intelligence.</p>	<p>Integrity Management System</p> <p>Ethics Intelligence Certificate</p> <p>CR Supplement 2012</p>

(*) Cross reference can be made with documents that are available on our website (www.royalhaskoningdhv.com) or available on request (info.CR@rhdhv.com). The CR Supplement 2012 is published on our website in May/June 2013.