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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
102-01	Name of the organisation				Royal HaskoningDHV
102-02	Activities, brands, products, and services	Our Company; Report of the Executive Board – Our Strategy; Company Brands.			
102-03	Location of headquarters	Report of the Executive Board – Our Strategy; Other information.	Back page		Amersfoort
102-04	Location of operations	Key figures; Back page.	Back page		
102-05	Ownership and legal form	Notes to the Consolidated Financial Statements.	Responsible & Sustainable Business – Transparency statement; Scope & Transparency – Scope.		
102-06	Markets served	Our Company; Report of the Executive Board – Our Strategy.			
102-07	Scale of the organisation	Key Figures; Our Company.			
102-08	Information on employees and other workers	Achieving Our Objectives – Our People; Notes to the Consolidated Financial Statements – Number of employees.	Our People – Employability.		
102-09	Supply chain	Our Company.	Strategy & Governance – Our value chain.		
102-10	Significant changes to the organisation and its supply chain	Achieving Our Objectives – Financial Performance 2018; Notes to the Consolidated Financial Statements; Notes to the Company Financial Statements.			
102-11	Precautionary Principle or approach	Our Company; Report of the Executive Board.	Acting with Integrity.		The core principles of UN Global Compact in the areas of human rights, labour, environment and integrity are incorporated in our Global Business Principles, Global Code of Conduct and Integrity Management System.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
102-12	External initiatives	Our Company; Report of the Executive Board; Achieving Our Objectives.	Acting with Integrity – Partnerships; Positive impact through our projects – SDG 17; Positive impact through our operations – SDG 17.		Royal HaskoningDHV is involved in the following external initiatives: <ul style="list-style-type: none"> • Universal Declaration of Human Rights; • International Labour Organization's (ILO) Declaration on Fundamental Principles and Rights at Work; • Rio Declaration on Environment and Development; • UN Global Compact and Sustainable Development Goals; • United Nations Convention Against Corruption; • OECD Guidelines for multinational enterprises; • World Economic Forum Partnering Against Corruption Initiative; • Federation of International Consulting Engineers Code of Ethics and Business Integrity policies; • International Chamber of Commerce rules on Combating Corruption, Anti-Trust and Fair Competition; • Transparency International recommendations; • UK Modern Slavery Act; • EU General Data Protection Regulation; • UK Bribery Act; • US Foreign Corrupt Practices Act.
102-13	Membership of associations	Our Company.	Acting with Integrity – Partnerships.	http://www.royalhaskoningdhv.com/en-gb/about-us/memberships	
102-14	Statement from senior decision-maker	Introduction.	Introduction.	https://www.royalhaskoningdhv.com/en-gb/about-us/corporate-responsibility	
102-15	Key impacts, risks, and opportunities	Our Company; Report of the Executive Board; Achieving our objectives.	Introduction.	https://www.royalhaskoningdhv.com/en-gb/annual-report-2018	
102-16	Values, principles, standards, and norms of behaviour	Report of the Executive Board – Integrity Highlights.	Acting with Integrity.		
102-17	Mechanisms for advice and concerns about ethics	Report of the Executive Board – Integrity Highlights.	Acting with Integrity.	https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	The core principles of UN Global Compact in the areas of human rights, labour, environment and integrity are incorporated in our Global Business Principles, Global Code of Conduct and Integrity Management System.

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Disclosure Number	Disclosure Title	Sources and reference 2018			Comments
		Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	
102-18	Governance structure	Report of the Supervisory Board – Corporate Governance.	Governance & Strategy – RSB and integrity governance.	https://www.royalhaskoningdhv.com/en-gb/about-us/leadership	Our (CSR) Governance structure can be shared on request: contact info.cr@rhdhv.com
102-19	Delegating authority	Report of the Supervisory Board.	Governance & Strategy – RSB and integrity governance.	https://www.royalhaskoningdhv.com/en-gb/about-us/leadership	Our (CSR) Governance structure can be shared on request: contact info.cr@rhdhv.com
102-20	Executive-level responsibility for economic, environmental, and social topics	Our Leadership.	Governance & Strategy – RSB and integrity governance.	https://www.royalhaskoningdhv.com/en-gb/about-us/leadership	Our (CSR) Governance structure can be shared on request: contact info.cr@rhdhv.com
102-21	Consulting stakeholders on economic, environmental, and social topics	Report of the Executive Board – Sustainable Management & Our Partnerships.	Stakeholder Dialogue.		
102-22	Composition of the highest governance body and its committees	Report of the Supervisory Board – Profile and Composition of the Supervisory Board.		https://www.royalhaskoningdhv.com/en-gb/about-us/leadership	
102-23	Chair of the highest governance body	Our Leadership; Report of the Supervisory Board.			This is not the case. The Supervisory Board members are not executive officers.
102-24	Nominating and selecting the highest governance body	Report of the Supervisory Board.		https://www.royalhaskoningdhv.com/en-gb/about-us/leadership/supervisory-board	
102-25	Conflicts of interest	Report of the Supervisory Board.	Acting with Integrity.	https://www.royalhaskoningdhv.com/en-gb/about-us/leadership/supervisory-board	
102-26	Role of highest governance body in setting purpose, values, and strategy	Report of the Supervisory Board; Report of the Executive Board.	Strategy & Governance – RSB and integrity governance.	https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-27	Collective knowledge of highest governance body	Report of the Supervisory Board; Report of the Executive Board.		https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	

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Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
102-28	Evaluating the highest governance body's performance	Report of the Supervisory Board; Report of the Executive Board.		https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-29	Identifying and managing economic, environmental, and social impacts	Report of the Supervisory Board; Report of the Executive Board.	Strategy & Governance – RSB and integrity governance.	https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-30	Effectiveness of risk management processes	Report of the Supervisory Board; Report of the Executive Board.	Acting with Integrity; Positive impact through our operations – Operational excellence, quality, health, safety and environment.	https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-31	Review of economic, environmental, and social topics	Report of the Supervisory Board; Report of the Executive Board.	Scope & Transparency – Materiality.	https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-32	Highest governance body's role in sustainability reporting	Report of the Executive Board; Achieving Our Objectives.	Strategy & Governance – RSB and integrity governance.	https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	Including our Global Code of Business Principles and Business Principles for Partners and Suppliers and Speak Up Line / Whistleblower
102-33	Communicating critical concerns	Report of the Executive Board; Achieving Our Objectives.	Acting with Integrity; Positive impact through our operations – Operational excellence, quality, health, safety and environment.	https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	Including our Global Code of Business Principles and Business Principles for Partners and Suppliers and Speak Up Line / Whistleblower
102-34	Nature and total number of critical concerns	Report of the Executive Board; Achieving Our Objectives.	Acting with Integrity.	https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	Including our Global Code of Business Principles and Business Principles for Partners and Suppliers and Speak Up Line / Whistleblower
102-35	Remuneration policies	Report of the Supervisory Board – Remuneration Report.		https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
102-36	Process for determining remuneration	Report of the Supervisory Board – Remuneration Report.		https://www.royalhaskoningdhv.com/-/media/royalhaskoningdhvcorporate/files/global/about-us/corporate-governance/eb_documents/regulations_executive_board_en.pdf	
102-37	Stakeholders' involvement in remuneration	Report of the Supervisory Board – Remuneration Report.			
102-38	Annual total compensation ratio	Report of the Supervisory Board – Remuneration Report.			
102-39	Percentage increase in annual total compensation ratio	Report of the Supervisory Board – Remuneration Report.			
102-40	List of stakeholder groups	Our Company – Our Stakeholders and how we engage.	Stakeholder Dialogue.		
102-41	Collective bargaining agreements				100% – all employees
102-42	Identifying and selecting stakeholders	Our Company – Our Stakeholders and how we engage.	Stakeholder Dialogue.		
102-43	Approach to stakeholder engagement	Our Company – Our Stakeholders and how we engage.	Stakeholder Dialogue.		Our clients' overall satisfaction and Net Promoter Score (NPS) are two vitally important indicators of our performance as a company and are measured through client satisfaction surveys. Clients are invited to provide feedback via these surveys on or near the completion of a project.
102-44	Key topics and concerns raised	Report of the Executive Board.	Stakeholder Dialogue.		
102-45	Entities included in the consolidated financial statements	Notes to the Consolidated Financial Statements – Consolidation.			
102-46	Defining report content and topic Boundaries	Report of the Executive Board.	Introduction; Scope & Transparency – Scope.		
102-47	List of material topics		Scope & Transparency – Materiality.		
102-48	Restatements of information				None.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
102-49	Changes in reporting		Responsible & Sustainable Business – Transparency statement.		None.
102-50	Reporting period	Introduction.	Responsible & Sustainable Business – Transparency statement.		January 1, 2018 - December 31, 2018
102-51	Date of most recent report				March 28, 2018
102-52	Reporting cycle	Introduction – Scope of the Annual Report.	Responsible & Sustainable Business – Transparency statement.		Annual
102-53	Contact point for questions regarding the report		Responsible & Sustainable Business – Transparency statement.	https://www.royalhaskoningdhv.com/en-gb/contact	Please direct questions on this report or topics related to our Responsible Business disclosures to info.cr@rhdhv.com
102-54	Claims of reporting in accordance with the GRI Standards	Introduction – Scope of the Annual Report.	Scope & Transparency – Reporting process & GRI table.		In our self-assessment we defined that Royal HaskoningDHV reports are based on Global Reporting Initiative (GRI) Standards and the latest recommendations from the International Integrated Reporting Council.
102-55	GRI content index			https://www.royalhaskoningdhv.com/en-gb/annual-report-2018	
102-56	External assurance	Other Information – Independent auditor's report.	Scope & Transparency – Scope.		Our financial statement is subject to external assurance by KPMG. Our decision to refrain from a full external assurance is that most of the non-financial impacts of our company are related to our projects and services. We have not yet found a feasible and valuable quantifiable method to measure this impact, nor do we seek one at this stage.
103-01	Explanation of the material topic and its Boundary		Scope & Transparency – Materiality.		The report focuses on Royal HaskoningDHV's global commitments and practices across all operations. Is explained in the Responsible and Sustainable Business Update 2018.
103-02	The management approach and its components	Our Company. Report of the Executive Board.	Responsible & Sustainable Business; Scope & Transparency – Scope.		We register our Environmental incidents: Positive Impact through our Operations – SDG 13.
103-03	Evaluation of the management approach	Report of the Supervisory Board – Corporate Governance.	Strategy & Governance.		
201-01	Direct economic value generated and distributed	Key Figures.			

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
201-02	Financial implications and other risks and opportunities due to climate change	Achieving Our Objectives.			Climate change has limited (financial and other) implication for our operations. Mitigation is an opportunity for our housing management, but a challenge for our international travel. Climate change (mitigation and adaptation) is one of our business services as we have the know how to work on both.
201-03	Defined benefit plan obligations and other retirement plans	Consolidated Financial Statements; Company Financial Statements.			
201-04	Financial assistance received from government	Consolidated Financial Statements.			No significant financial assistance has been received from governments
202-01	Ratios of standard entry level wage by gender compared to local minimum wage				Wages are locally defined and based on local references and standards. Through international HR management wages are transparently secured and monitored.
202-02	Proportion of senior management hired from the local community				Due to our local offices and local service delivery, most of our employees are local in the countries with established offices. This is also the policy for senior management, although Resident Director is considered to be an international position.
203-01	Infrastructure investments and services supported		Positive impact through our projects.		In various sections of our integrated report and in our Responsible and Sustainable Business Update 2018 we describe how our business delivers services for public benefit commercially (our projects and initiatives), acts as a local investor (employment and offices) and provides services through our community engagement (pro deo), in which we focus on education and capacity building.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
203-02	Significant indirect economic impacts		Positive impact through our projects; Positive impact through our operations.		In various sections of our integrated report and in our Responsible and Sustainable Business Update 2018 we describe how our business delivers services for public benefit commercially (our projects and initiatives), acts as a local investor (employment and offices) and provides services through our community engagement (pro deo), in which we focus on education and capacity building.
204-01	Proportion of spending on local suppliers				Not directly reported.
205-01	Operations assessed for risks related to corruption	Our Company; Report of the Executive Board.	Acting with Integrity; Positive impact through our operations – Operational excellence, quality, health, safety and environment.		All business units are included in our Integrity Management System (IMS) and risk audits for integrity management and project management. This management system has been certified.
205-02	Communication and training about anti-corruption policies and procedures	Our Company; Report of the Executive Board.	Acting with Integrity.		All staff (100%) has access, and is included in communication on our Global Code of Business Principles, which include anti-corruption (https://www.royalhaskoningdhv.com/en-gb/about-us/integrity). A module on integrity is integrated as part of our training programmes.
205-03	Confirmed incidents of corruption and actions taken	Report of the Executive Board.	Acting with Integrity.		
206-01	Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	Report of the Executive Board.	Acting with Integrity.		None have been taken.
301-01	Materials used by weight or volume				Not directly reported.

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Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
301-02	Recycled input materials used		Positive impact through our operations.		“Dutch offices are supplied with FSC-certified paper. This represents more than half our total paper consumption. Our paper consumption has been reduced from 73,2 tonnes in 2013 to 22,8 tonnes in 2017 (2016: 25,7 tonnes) in The Netherlands.” Furthermore we aim to integrate CSR in all our activities including our own operations. See our CSR Actions and Plans / WPS Sustainability Agenda which can be (confidentially) shared with you on request.
301-03	Reclaimed products and their packaging materials				Not reported.
302-01	Energy consumption within the organisation	Key Figures.	Positive impact through our operations – SDG 13.		Our CO ₂ footprint is the key indicator of the impact of our activities on the environment and on climate change.
302-02	Energy consumption outside of the organisation	Key Figures.	Positive impact through our operations – SDG 13.		
302-03	Energy intensity	Key Figures.	Positive impact through our operations – SDG 13.		
302-04	Reduction of energy consumption	Report of the Executive Board.	Positive impact through our operations – SDG 13.		
302-05	Reductions in energy requirements of products and services	Report of the Executive Board.	Positive impact through our projects.		
303-01	Interactions with water as a shared resource		Positive impact through our projects – SDG 6.		
303-02	Management of water discharge-related impacts		Positive impact through our projects – SDG 6.		
303-03	Water withdrawal				Not reported.
303-04	Water discharge				Not reported.
303-05	Water consumption				Not reported.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
304-01	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas				Biodiversity has not been defined as material. Nevertheless, we do address biodiversity through our professional business services (expertise in ecology and nature development, including innovation; Nature Driven Design and eco system services). In addition, we carry out our membership activities (Leaders for Nature) and our facility activities (natural habitat with domestic species, at office parks, e.g. Amersfoort and Cape Town, including bee-farms, bat housing, etc.).
304-02	Significant impacts of activities, products, and services on biodiversity				Biodiversity has not been defined as material. Nevertheless, we do address biodiversity through our professional business services (expertise in ecology and nature development, including innovation; Nature Driven Design and eco system services). In addition, we carry out our membership activities (Leaders for Nature) and our facility activities (natural habitat with domestic species, at office parks, e.g. Amersfoort and Cape Town, including bee-farms, bat housing, etc.).
304-03	Habitats protected or restored				Biodiversity has not been defined as material. Nevertheless, we do address biodiversity through our professional business services (expertise in ecology and nature development, including innovation; Nature Driven Design and eco system services). In addition, we carry out our membership activities (Leaders for Nature) and our facility activities (natural habitat with domestic species, at office parks, e.g. Amersfoort and Cape Town, including bee-farms, bat housing, etc.).
304-04	IUCN Red List species and national conservation list species with habitats in areas affected by operations				Biodiversity has not been defined as material. Nevertheless, we do address biodiversity through our professional business services (expertise in ecology and nature development, including innovation; Nature Driven Design and eco system services). In addition, we carry out our membership activities (Leaders for Nature) and our facility activities (natural habitat with domestic species, at office parks, e.g. Amersfoort and Cape Town, including bee-farms, bat housing, etc.).

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
305-01	Direct (Scope 1) GHG emissions	Key Figures.	Positive impact through our operations – SDG 13.		
305-02	Energy indirect (Scope 2) GHG emissions	Key Figures.	Positive impact through our operations – SDG 13.		
305-03	Other indirect (Scope 3) GHG emissions	Key Figures.	Positive impact through our operations – SDG 13.		
305-04	GHG emissions intensity	Key Figures.	Positive impact through our operations – SDG 13.		
305-05	Reduction of GHG emissions	Key Figures.	Positive impact through our operations – SDG 13.		
305-06	Emissions of ozone-depleting substances (ODS)				Not reported.
305-07	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions				RHDHV reports CO ₂ eq. as indicator for energy and fossil fuel related emissions such as NOx and SOx.
306-02	Waste by type and disposal method		Positive impact through our operations – SDG 13.		
306-03	Significant spills				Not reported.
306-04	Transport of hazardous waste				Not reported.
307-01	Non-compliance with environmental laws and regulations		Acting with Integrity; Positive impact through our operations – Operational excellence, quality, health, safety and environment.		
308-01	New suppliers that were screened using environmental criteria		Acting with Integrity; Positive impact through our operations – Operational excellence, quality, health, safety and environment.		
308-02	Negative environmental impacts in the supply chain and actions taken		Acting with Integrity; Positive impact through our operations – SDG 13.		

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
401-01	New employee hires and employee turnover				Not reported.
401-02	Benefits provided to full-time employees that are not provided to temporary or part-time employees				This is addressed by our HR management policy and standards, according to Dutch law and international standards.
401-03	Parental leave	Report of the Executive Board.	Our People – Equality, Diversity and Inclusion.		
402-01	Minimum notice periods regarding operational changes				This is addressed by our HR management policy and standards, according to Dutch law and international standards.
403-01	Occupational health and safety management system	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-02	Hazard identification, risk assessment, and incident investigation	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-03	Occupational health services	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-04	Worker participation, consultation, and communication on occupational health and safety	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-05	Worker training on occupational health and safety		Positive impact through our operations – SDG 8.		
403-06	Promotion of worker health	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-07	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		

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Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
403-08	Workers covered by an occupational health and safety management system	Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-09	Work-related injuries	Key Figures; Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
403-10	Work-related ill health	Key Figures; Achieving Our Objectives – Health & Safety.	Positive impact through our operations – SDG 8.		
404-01	Average hours of training per year per employee		Our people – Training & Development.		Training is an integrated part of our HR policy (employability) and our performance and development system. It is embedded in our working practice (on the job training in project teams, training programme in each stage of a career). In our corporate development programmes, gender diversity is a factor for the composition of groups. See for more details our HRM CSR actions and plans which can be shared confidentially on request.
404-02	Programs for upgrading employee skills and transition assistance programs	Report of the Executive Board.	Our people – Training & Development.		
404-03	Percentage of employees receiving regular performance and career development reviews				All staff are included in the Performance and Development system, which includes regular reviews, and career development plans.
405-01	Diversity of governance bodies and employees	Key Figures.	Our People – Equality, Diversity and Inclusion.		
405-02	Ratio of basic salary and remuneration of women to men				Equal remuneration is ensured by an objective and transparent system of job descriptions and weighing factors. This is applicable to all staff and managed with our performance and development system.

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Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
406-01	Incidents of discrimination and corrective actions taken				No incidents have been reported.
407-01	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk				No suppliers have been identified or reported as such.
408-01	Operations and suppliers at significant risk for incidents of child labour				No suppliers have been identified or reported as such.
409-01	Operations and suppliers at significant risk for incidents of forced or compulsory labour				No suppliers have been identified or reported as such.
410-01	Security personnel trained in human rights policies or procedures				All staff (100%) has access, and is included in training and communication on our Global Code of Business Principles, which include human rights.
411-01	Incidents of violations involving rights of indigenous peoples				No incidents or violations have been reported.
412-01	Operations that have been subject to human rights reviews or impact assessments				All business units are included in our Integrity Management System (IMS) and risk audits for integrity management and project management. This management system has been certified.
412-02	Employee training on human rights policies or procedures			https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	Hours are being registered and shared internally. Our Sustainability Policy Statement and Global Code of Business Principles (incl. Human Rights Statements) is communicated internationally and accessible for all staff through our intranet. It is also a standard component in our introduction training for new staff, management training and of our quality and project management systems and training.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
412-03	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening				Not material.
413-01	Operations with local community engagement, impact assessments, and development programs		Positive impact through our operations – SDG 4; Positive impact through our operations – SDG 8; Positive impact through our operations – SDG 17.		For all countries in which we have established offices and continuous operations, we are implementing local community engagement plans.
413-02	Operations with significant actual and potential negative impacts on local communities				No operations were identified as such.
414-01	New suppliers that were screened using social criteria			https://www.royalhaskoningdhv.com/en-gb/about-us/integrity	Not material.
414-02	Negative social impacts in the supply chain and actions taken		Positive impact through our operations – SDG 17.		Not applicable.
415-01	Political contributions				No such contributions.
416-01	Assessment of the health and safety impacts of product and service categories				In direct terms, this is not material as such. Indirectly, we do have impact. Our projects and services for clients often have impact on their decisions for developments in the build environment (Buildings, Roads, Factories, Water facilities, etc.). These developments may cause health and safety impacts. These impacts are included in the decision making of the client, in legislation, and often these aspects are included in our engineering and consultancy or project management work related to the development.

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		Sources and reference 2018			
Disclosure Number	Disclosure Title	Annual Report 2018	Responsible and Sustainable Business – Update 2018	Website	Comments
416-02	Incidents of non-compliance concerning the health and safety impacts of products and services	Report of the Executive Board; Achieving Our Objectives.			We are a people-to-people company and commit to the highest standards of health and safety. Our health & safety vision and policies are part of our Management System and are implemented in processes and procedures.
417-01	Requirements for product and service information and labelling				Not reported.
417-02	Incidents of non-compliance concerning product and service information and labelling	Achieving Our Objectives – Continued and Increased Focus on Information and Cyber Security.			Not reported.
417-03	Incidents of non-compliance concerning marketing communications	Achieving Our Objectives – Continued and Increased Focus on Information and Cyber Security.			None.
418-01	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Achieving Our Objectives – Continued and Increased Focus on Information and Cyber Security.	Acting with Integrity.		Customer privacy is covered by our Integrity Management System (IMS), Global Code of Business Principles and Project Management System.
419-01	Non-compliance with laws and regulations in the social and economic area	Achieving Our Objectives – Continued and Increased Focus on Information and Cyber Security.	Acting with Integrity.		